

FY2025

ANNUAL REPORT

SEPTEMBER 1, 2024 - AUGUST 31, 2025



HOW TO TAKE YOUR SUPPORT FURTHER

Maximize Your Gift



Set up a recurring donation to help your gift reach even further.

See if your employer will match your donation by searching the widget on our website.



Include us in your will or donate unused retirement assets to leave a legacy while gaining potential tax benefits.

Learn about the above ways:



futureinsight.org/waystogive

Other Ways To Help

Volunteer as a driver, administrative support, or make friendly phone calls and visits. We cater to your availability!



futureinsight.org/volunteer



Sign up for The Monthly Magnifier, our e-newsletter, for helpful info and updates.

futureinsight.org/signupfornews

Follow us and like/share our posts on social media. If you post about us, be sure to tag Future In Sight!



futureinsight.org/socialmedia

A MESSAGE FROM OUR BOARD CHAIR AND PRESIDENT & CEO

Dear Partners,

Every day, someone in New Hampshire faces the life-changing reality of vision loss. Thanks to your support, that moment does not have to mean the end of independence; it can be the beginning of hope, confidence and possibility.

As we reflect on fiscal year 2025, we are reminded of how powerful collaboration can be when passion and purpose align. This year, Future In Sight advanced its mission with the combined energy of a devoted staff, engaged partners, and a community united in support of those experiencing vision loss. Together, we strengthened the connections that transform challenges into opportunities.

One of the most important lessons we continue to share is the impact of an early referral. Whether it comes from an eye doctor, a family member, a friend, or the individual themselves, the first step toward support often makes all the difference. When people are connected to Future In Sight at the right time, they discover tools, training, and a community that can restore confidence and independence.

Our holistic model of care remains at the heart of this work. This year, we launched a statewide program dedicated to supporting families and children from birth through age 7, building a crucial foundation of skills, confidence and connection that paves the way for their successful transition into our school-age youth services and beyond. We also vastly expanded our essential ride program to reach communities across New Hampshire and laid the groundwork for expanded adjustment-to-blindness counseling that will offer new pathways for resilience and growth.

As collaborators, we are proud of what we have built together. Dr. Dorothy brings her perspective as an accomplished eye doctor, literally seeing the medical side of vision challenges every day. Randy brings his lived experience and leadership in advancing independence. Together, we share a vision of a future where no one faces sight loss alone and where every referral opens the door to possibility.

Your generosity fuels innovation, sustains critical programs, and changes lives. Just as we partner with each other to guide and grow this mission, we invite you to join us in partnership once again. Share our vision to bring hope and help us deliver on that promise through the life-transforming services of Future In Sight.

With gratitude,



Dr. Dorothy Hitchmoth
Board Chair



Randy Pierce
President & CEO



BOARD OF DIRECTORS

BOARD OFFICERS

Dr. Dorothy Hitchmoth, *Chair*

CEO & Owner - Dr. Dorothy L. Hitchmoth, PLLC
Resides in New London, NH

Andrew Crook, *Vice Chair*

Lead Accessibility Architect - Paramount Streaming
Resides in Manchester, NH

Jack Crisp, *Treasurer*

Managing Member - The Crisp Law Firm, PLLC
Resides in Bow, NH

Charles Mathews, *Assistant Treasurer*

Senior Wealth Management Consultant - Curbstone Financial Management Corp.
Resides in Hopkinton, NH

Clifford Harris, *Secretary*

Principal Broker - Global LBH, LLC
Resides in Amherst, NH

BOARD EMERITUS

William Sirak

Retired VP - Citizens Bank Foundation
Resides in Manchester, NH

BOARD MEMBERS

Logan Bergeron

Assistant General Counsel - TransMedics, Inc.
Resides in Hopkinton, NH

David Kuhns

Retired Air Force Colonel
CEO & Founder - The Blind Leading the Blind
Resides in Bedford, NH

Karen Lascelle, CPA, CVA, CFE

Principal - TSS Advisors, LLC
Resides in Derry, NH

Timothy Murray

Retired Insurance Executive
Resides in Bedford, NH

Judith Rogato

Retired Educator
Theatrical Production Team - Powerhouse Theatre Collaborative, Laconia; Winni Playhouse, Meredith
Resides in Laconia, NH



TABLE OF CONTENTS

| | |
|--|----|
| How To Take Your Support Further | 2 |
| A Message from our Board Chair and President & CEO | 3 |
| Board of Directors | 4 |
| Fiscal Year Service Impact | 6 |
| A Youth Client Story: Amelia P. | 8 |
| A Senior Client Story: Carl C. | 10 |
| A Volunteer Story: Sophie C. | 12 |
| Financial Overview | 13 |
| Our Key Partners | 14 |
| Walk For Sight | 15 |



FISCAL YEAR

8,096 Lives Impacted



90% of clients

surveyed during FY2025 reported that our services helped them feel

more independent

167

Group Meetings, Activities & Workshops



3,271

Participants Total



143 Youth Clients Served

2,515 Hours of Service Provided To Youth Clients



37 Schools We Partner With

SERVICE IMPACT

3,963

Volunteer Hours

1,924

Rides Provided By
Volunteers To Essential
Appointments

61,498

Miles Driven By Volunteers
To Assist Clients

891

Adult Clients
Served

2,759



Hours Of Service
Provided To
Adult Clients

118,796

Miles Driven By
Staff To Provide
Service to Youth
and Adult Clients



A YOUTH CLIENT STORY

A “Honestly, it was just the first time we knew that we were not alone and that other families are facing similar obstacles to ours.”

M Amelia (Mia) P. was born on July 13th, 2023. Within just a few weeks of her birth, her parents, Ashaley and Billy, noticed irregular eye movements and trouble tracking (smoothly following a moving object with your eyes). With concerns that she wasn’t meeting the developmental milestones associated with her age, her primary care doctor referred the family to a pediatric ophthalmologist who then referred them to a team of pediatric neurologists and ophthalmologists at Boston Children's Hospital.

L At 11 months old, Mia underwent a sedated MRI to rule out any neurological conditions that could be causing her symptoms. With no abnormal findings, the ophthalmologists diagnosed Mia with nystagmus, an involuntary and rhythmic eye movement. The family was invited to be part of a genetic study that would further test the parents' genes to provide a more comprehensive diagnosis. Just a few weeks before her first birthday, on June 26, 2024, the family learned through the study that Mia had a rare gene mutation of the CNGB3 gene, giving them a formal diagnosis of Achromatopsia.

Achromatopsia is a rare, inherited eye condition characterized by a complete or partial loss of color vision, resulting in the ability to see only in shades of black, white and gray. It can also affect visual acuity and cause light sensitivity and involuntary eye movements.

While a formal diagnosis answered the family’s initial question, a new question formed: *How can we make this better?*

Ashaley and Billy were left to grapple with the facts. “We know that our daughter will never see color and will experience the world differently.”

Understanding this to some degree, even before the official diagnosis, they began looking for resources that could help support Mia throughout her journey. They were initially evaluated through Early Intervention at Lakes Region Community Service and in November of 2024, then were connected to a specially trained *Teacher of Students with Visual Impairments (TSVI)* through Future In Sight’s Early Supports & Services (ESS) Program.

“Working with Future In Sight has been one of the biggest resources for our family and has truly been such an asset to Mia’s visual journey.”

With our TSVI’s help, the family is learning how to anticipate Mia’s needs and provide her with the best quality of life. “Having a Teacher of the Visually Impaired has made all the difference in learning how to



accommodate our child in a world that's not necessarily accommodating to her."

This has meant specialized training with teams of providers, continuous evaluations, making changes to Mia's home environment and adjusting their lives, all while learning to be parents for the first time. With endless support from our TSVI and the security of knowing that Future In Sight will be there for Mia and her parents every step of the way, Ashaley and Billy can breathe a sigh of relief that Mia is getting the training and tools she needs to meet critical developmental milestones that will open her up to all of the opportunities that children her age have.

"I've learned so much about advocating for my child's needs just in our regular life," Ashaley explains. "Whether it's asking for a different seat at a restaurant or asking to dim the lights at the doctor's office, adjusting to the conditions of the space to accommodate our daughter has just become routine to us. We are actively working towards making transitions more comfortable from dimly lit to bright spaces, which may be a lifelong obstacle for her."

For now, as Mia goes through her toddler phase where things on her head, like a hat, are not tolerated, the family is relying on transition glasses and an unconventional approach to outdoor activities.



"For our family, we take advantage of the playground on overcast days or wait until later in the day when the sun is not so bright. My husband and I both grew up enjoying lake and beach activities, so it's important for us that Mia has those experiences too, just on her terms. Sometimes that means doing them at unconventional times, such as a sunset beach trip or indoor activities on a bright sunny day when most kids would be taking advantage of the day."

Another thing the family takes advantage of is the community. Specifically, the community they have found through Future In Sight and our team of providers.

"Being able to be a part of a community that advocates for my daughter has made all the difference to her development. Having a point of contact to help answer any questions relating to vision and to offer suggestions or a helping hand has made our experience as a family much less isolating. It would not have been possible without the resources made available to us by Future in Sight."

What's next for Mia, Ashaley and Billy? Mia will continue to work with a TSVI through our ESS Program until age 4, when she will transition to services geared towards school-aged youth. As far as her parents are concerned, Mia's future looks bright.

"Our biggest goal for Mia is for her to have all of the same opportunities as her peers. This can only be achieved by her own determination and giving her access to the tools and support she needs."

You can help provide training, tools and resources to families like Mia's by becoming one of our generous donors or supporting us in other ways. Visit futureinsight.org/waystogive or scan this QR code to learn more →



A SENIOR CLIENT STORY

Carl C. and his wife, Connie, have lived in Dover, New Hampshire for 25 years. Their home sits along the edge of a protected area of wetlands and nearly every day, if you step out on their back porch, you can hear the birds singing as the breeze rustles the tall grass that marks the edge of this sanctuary.

A Carl was born in 1950 with Retinopathy of Prematurity (ROP), a disease that affects premature babies through the abnormal development of blood vessels in the retina. “Interestingly, Stevie Wonder was born in 1950 - exactly 4 months before me - and he also had retinopathy of prematurity.”

R While Future In Sight works with individuals who are living with ROP, it is important to understand that this disease exists on a spectrum. Mild cases often have no lasting impact on the individual’s vision, while severe cases can lead to total blindness. Carl’s ROP landed him somewhere in the middle of this spectrum where corrective lenses allowed him to compensate for his low vision.

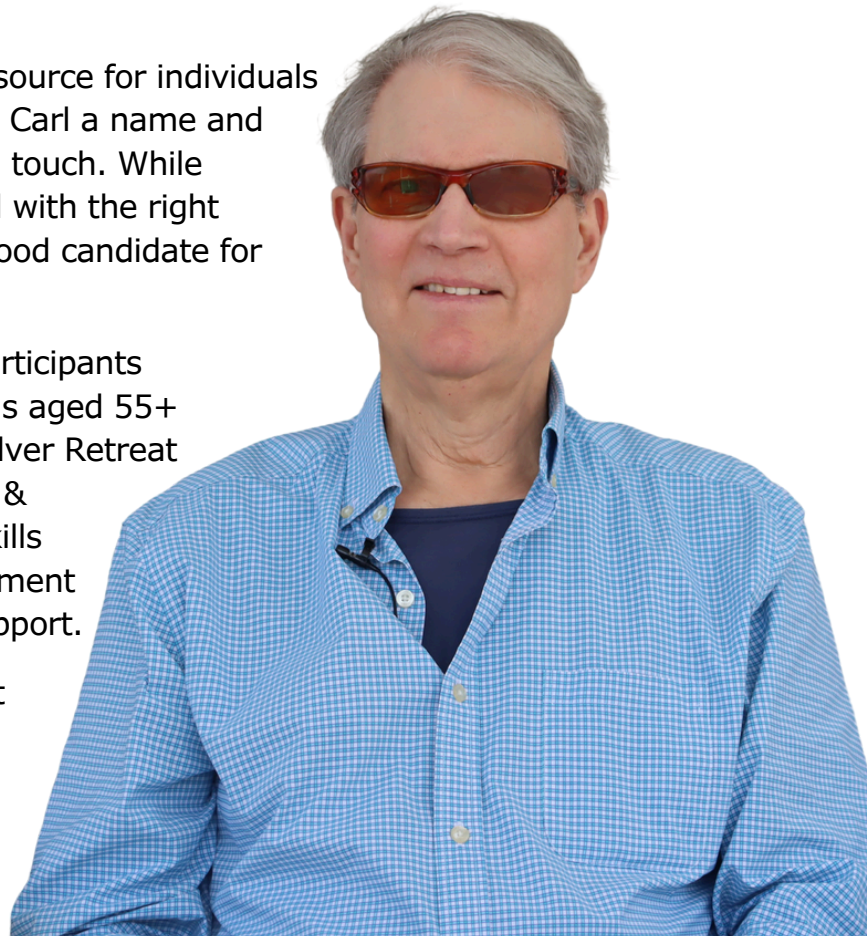
L For more than 50 years, glasses helped Carl obtain and maintain a motor vehicle license, graduate from college, complete a graduate program, grow a career in computer technology, and raise a family. As his vision began to decline with age, he was identified as a good candidate for a surgical procedure that would help him regain some of his lost visual acuity. Unforeseen complications from the surgery caused Carl to lose all vision in his right eye, changing his life forever.

“I sold my car to my son-in-law for ten dollars,” Carl states, a cheeky way of signifying a huge loss of independence. This outcome was not one that Carl and his wife had considered when deciding to move forward with surgery but now that it was their reality, they had no idea what their future looked like.

Luckily, Carl’s local optician knew about a resource for individuals like Carl – Future In Sight. The optician gave Carl a name and a number and Carl wasted no time getting in touch. While our Client Care Team worked to connect Carl with the right team of providers, they identified him as a good candidate for an upcoming Silver Retreat*.

In March of 2025, Carl joined seven other participants for a 5-day immersive program for individuals aged 55+ affected by severe vision impairment. The Silver Retreat focused on communication skills, orientation & mobility, accessible technology, low vision skills and devices, independent living skills, adjustment to vision loss, social interaction, and peer support.

“We all became really good friends and I just learned so much.”





Carl’s experience at the Silver Retreat not only connected him with a group of peers who could relate to his lived experience but it also connected him to a team of experts whom he would continue to work with outside the confines of the 5-day program.

Our Occupational Therapist (OT) was able to help Carl with things like glare management – techniques and strategies to reduce or eliminate the discomfort and visual impairment caused by excessive light or reflections – and provide him with training on how to use his iPhone to maximize accessibility. “One of the biggest problems I have is contrast resolution and she taught me how to label things and how to take care of everyday needs.”

Our Certified Orientation & Mobility Specialist (COMS) helped identify areas in Carl’s home that could pose a risk to his mobility. “One of the first things she did was she looked at those stairs going down to the wetlands below and she said you need tape.”

*Silver Retreats are supported with federal funds from the Rehabilitation Service Administration, hosted by Services for the Blind and Vision Impaired, a service of the state’s Department of Education/Vocational Rehabilitation. Future In Sight cooperatively develops and presents the Silver Retreats with the state’s Older Individuals who are Blind or vision impaired program (OIB). For further information about OIB services, call 1-800-581-6881.

If you or a loved one are interested in participating in an upcoming Silver Retreat, please call 603-224-4039 or email services@futureinsight.org.

The tape our COMS was referring to is a high contrast black and yellow grip tape that goes along the front edge of the first and last stair tread, alerting the individual using the stairs where the steps begin and end. “It’s important to have these markers,” Carl explains, recognizing that for him, a set of stairs in an outdoor setting where glare is high and contrast is low can be extremely dangerous for him.



“I’m making every effort possible to understand what I am dealing with and what I need to do to prepare for the future.”

Carl has learned that despite his experience being uniquely his own, he is not alone. He maintains contact with a number of his peers from the Silver Retreat, he is getting to know some of our volunteer drivers who help us provide transportation to clients along the seacoast, and he knows that Future In Sight’s team of providers will be there to support him whenever he needs.

When Carl reflects on the last few years, there have been some hardships but there’s one moment he keeps coming back to that gives him hope for whatever comes next: “I met Future In Sight, which turned out to be one of the greatest experiences of my life.”

Learn more about our Silver Retreats and Carl’s personal experience at futureinsight.org/silverretreats or by [scanning this QR code](#) →



SOPHIE

A VOLUNTEER STORY

In the summer of 2023, Sophie C. learned about the Lions Lift Program, a partnership between Future In Sight and the Lions Club that was designed to help provide rides for past and current Future In Sight clients to vital medical appointments and to run essential errands. Even with limited availability, Sophie was hopeful that what she could offer might help someone in need.

Within a week, Sophie and Denise were matched for Denise's bi-weekly trip to the grocery store. Every Sunday, Sophie and Denise go to the Market Basket nearby Denise's home to do their shopping. Denise's vision allows her to remain fairly independent in the grocery store, relying on a white cane instead of Sophie for navigation. This allows Sophie to do some shopping of her own. "I'd say, meet on the other side," and that's exactly what they would do.

Sophie remembers that there were times early on when they would stay in Sophie's car even after she was parked at the store, lost in conversation and getting to know one another. Sophie learned that Denise is a gifted artist. Denise learned that Sophie is a gracious individual.

"She doesn't make me feel like a person that is disabled - or abled differently," Denise explains before sharing a story about Sophie working with her Bedford Lions Club to help get Denise a watch that offers S.O.S. services, something Denise expressed a need for due to an underlying neurological issue that increased her risk of a fall.

"She went beyond her title as driver to meet my needs, to help me. She didn't have to do that but she took it upon herself to do that."

What began as a commitment to service has blossomed into a friendship. Sophie commissioned a portrait of her son's cat from Denise for a Christmas gift and Denise wrote a letter about Sophie's impact on her life that was used in a Spirit of NH nomination for service in October 2024.

"I was humbled yet proud to be recognized," Sophie says, reflecting on the nomination.

Sophie's experience as a volunteer driver isn't told in the numbers, but rather in the impact.

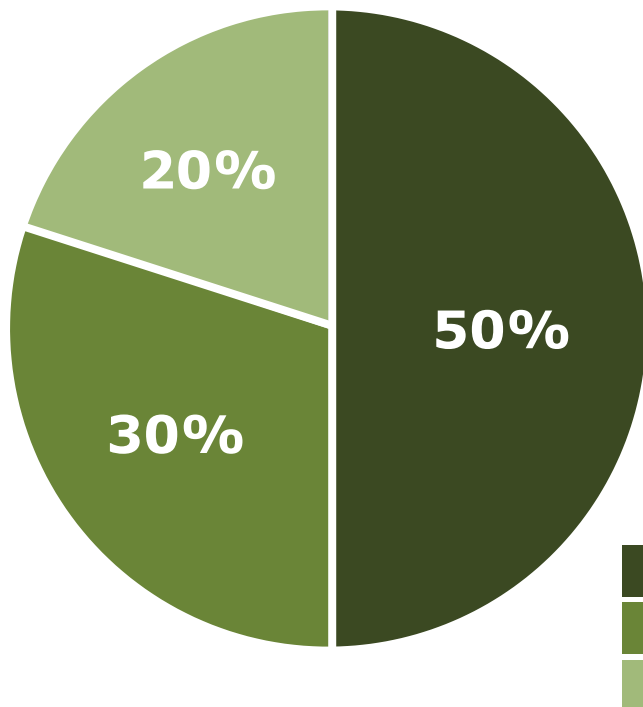
"She is a caring, genuine, kind person," Denise says with a tear in her eye.

As for Sophie, she says meeting Denise and getting to know her makes her feel fortunate. "The personal connections I have made through service are precious to me."

If you are interested in becoming a volunteer like Sophie, visit futureinsight.org/volunteer or scan this QR code →



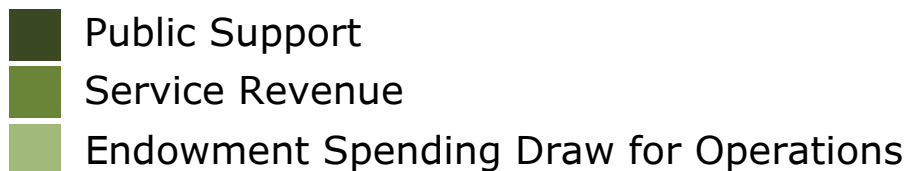
FINANCIAL OVERVIEW



SOURCES OF REVENUE

| | |
|---|-------------|
| Public Support | \$2,096,106 |
| Service Revenue | \$1,272,784 |
| Endowment Spending (Draw for Operations) | \$838,888 |

| | |
|-------------------------|-------------|
| TOTAL SUPPORT & REVENUE | \$4,207,778 |
|-------------------------|-------------|



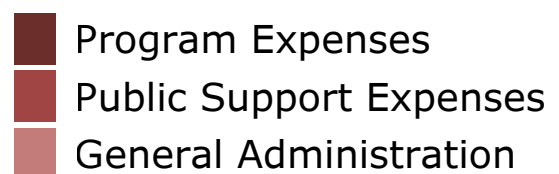
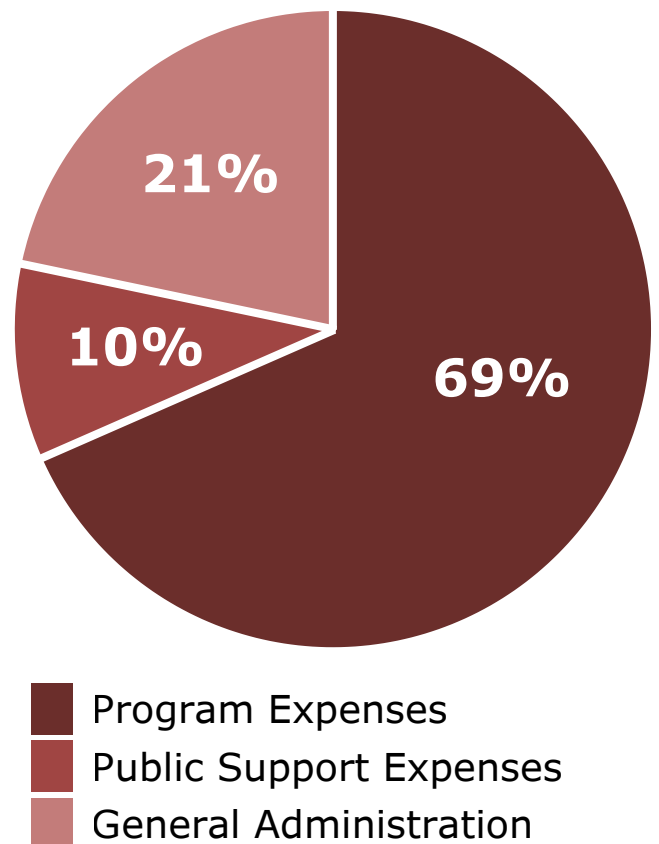
FUNCTIONAL EXPENSES

| | |
|-------------------------|-------------|
| Program Expenses | \$2,060,703 |
| Public Support Expenses | \$298,686 |
| General Administration | \$648,238 |

| | |
|----------------|-------------|
| TOTAL EXPENSES | \$3,007,637 |
|----------------|-------------|

| | |
|-----------------------|-------------|
| REVENUE less EXPENSES | \$1,200,151 |
|-----------------------|-------------|

| | |
|---------------------------|-------------|
| NET RETURN ON INVESTMENTS | \$361,630 |
| CHANGE IN NET ASSETS | \$1,561,781 |



These figures are pending our financial audit. Any adjustments will be reflected in the digital version of this Annual Report, which will be available on our website (along with our audited financials) at futureinsight.org/financials. You can also [scan this QR code](#) →



OUR KEY PARTNERS

GRANT AWARDS

| | |
|---|-----------|
| Grimshaw-Gudewicz Charitable Foundation | \$150,000 |
| The Gibney Family Foundation | \$50,000 |
| Sarah K. de Coizart TENTH Perpetual Charitable Trust | \$50,000 |
| Lions Sight & Hearing Foundation of NH, Inc | \$25,000 |
| Foundation for Seacoast Health | \$20,000 |
| Jack & Dorothy Byrne Foundation | \$20,000 |
| New Hampshire Charitable Foundation's Delphinium Fund, Ellen A. and Gordon M. Tiffany Fund and Whit and Closey Dickey Fund | \$20,000 |
| New Hampshire Charitable Foundation's Neil and Louise Tillotson Fund | \$20,000 |
| The Roger R. and Theresa A. Thompson Endowment Fund | \$17,000 |
| Samuel P. Hunt Foundation | \$12,500 |
| Benjamin Couch Irrev. Charitable Trust | \$8,961 |
| Hannaford | \$6,000 |
| Oleonda Jameson Trust | \$6,000 |
| Bangor Savings Bank | \$5,000 |
| DCU for Kids | \$5,000 |
| Mary Louise Billings Trust of the Citizens Charitable Trusts | \$5,000 |
| Ella F. Anderson Trust | \$2,500 |
| Merrimack County Savings Bank Foundation | \$2,500 |
| Bishop's Charitable Assistance Fund | \$2,000 |
| Hypertherm HOPE Foundation | \$500 |
| Red Sox Foundation | \$500 |

For a full list of donors and funders from our 2025 fiscal year, visit
futureinsight.org/supporters or [scan this QR code](#) →



2025 WALK FOR SIGHT

Thank you for helping us reach our goal of \$105,000!



We appreciate our sponsors who made the 2025 event possible:



If you are interested in sponsoring the 2026 Walk For Sight, please reach out to **Courtney Hoppe, Director of Development, Marketing & Communications**, at **603-565-2427** or **choppe@futureinsight.org**

Join us at the **2026 Walk For Sight**
on **Saturday, May 16th**
in **Downtown Concord, NH!**

**WALK
FOR
SIGHT**



To stay updated on details for this year's event, visit **futureinsight.org/walkforsight** or scan this QR code →



OUR MISSION:

To advance the independence of persons who are blind and visually impaired.



OUR VISION:

"We imagine an inclusive world where every person who is blind and visually impaired lives with confidence and dignity."

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on a phone or tablet →

